

### **QUALITY MANUAL**

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## **QUALITY POLICY**

#### **OUR VISION**

We aspire to improve and transform the lives of patients with chronic diseases.

#### **OUR MISION**

We are committed to the development and commercialization of unique health technologies aimed at improving patients' health and their quality of life. As no two patients are the same, we provide solutions that take into account this diversity and their different needs; thinking outside the box and taking responsibility to work through these ideas to develop effective and innovative medical devices.

#### **OUR VALUES**

The following values are the guide of our organization:

- Powered by passion, perseverance and aspiration.
- Excellence & rigour in the science supporting our commercialised products.
- Behaving ethically, with integrity, honesty & fairness. We warrant the trust placed in us.
- Embracing diversity and unlocking talent.
- Embedding imagination & uniqueness in what we do: audacious attitude and unconventional thinking.



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## **QUALITY POLICY**

#### **OUR POLICY**

WE KNOW WHAT OUR CUSTOMERS SAY	CUSTOMER FOCUS  Our work has a direct impact on our ability to help people live longer, happier, and healthier life. We listen to our customers to understand what's important and enable quality solutions to enhance their experience.
OUR PRODUCTS ARE SAFE AND EFFECTIVE	RISK MANAGEMENT  We are always identifying, evaluating, reducing and keeping under control any potential risk that may affect our products' quality or patient/consumer safety.
QUALITY: COMMITMENT OF ALL	EVERYONE ON BOARD  Achieving compliance with legal and regulatory requirements is a fundamental part of Adacyte's quality system. Thus, every employee ensures that all procedures and processes comply with Adacyte quality standards and applicable regulations.
ENVIRONMENT	CARE OF THE PLANET  We are committed to the preservation of the environment and we consider essential to comply with the requirements of an environmental management system, as well as the prevention of pollution in our environment, the adequate selection and subsequent training of all employees for the effective implementation of environmental management system and the identification of all the relevant stakeholders to know their needs about the environmental management system and raise awareness in the implementation of environmental policies.

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QUALITY POLICY						
WE WORK AS A TEAM		TEAMWORK We have a work environment in which dialogue and cooperation are the tools for progress. We help each other in order to reach individual as well as collective objectives.				
WE DEPEND ON EACH	) I H F P	PROCESS BASED APPROACH We operate as an integrated and complete team, always focusing on the processes that create value.				

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QUALITY + MANAGEMENT = SUCCESS	MANAGEMENT APPROACH  Managers are accountable to ensure procedures are in place that adequately define and maintain Adacyte's Quality Management System, always considering product quality and patient or costumer safety.
WE IMPROVE WHEN NECESSARY	CONTINUOUS EFFECTIVENESS OF OUR QUALITY SYSTEM  The continuous technical and regulatory evolution of the healthcare field obligate us to rethink our company constantly. For this reason, we are stringently adhere to implementing Quality Management Systems and are committed towards making continual improvements to the same.
OUR DECISIONS ARE BASED ON DATA	EVIDENCE BASED DECISIONS  Feedback that comes from our processes help us make important decisions, always considering our objectives, product quality and patient safety.

Approved by: Christian Izcara / Managing Director	