

QUALITY POLICY**OUR VISION**

We are a pioneering company committed to the development and commercialization of unique and innovative therapeutic solutions for the treatment of complex diseases.

Our genuine interest in patients voice inspires our vision to continue globally developing GMA (Granulocyte-Monocyte Apheresis) as an effective and safe treatment option for IBD and other autoimmune diseases. GMA is today a growing and emerging medical technology which offers a therapeutic alternative to the standard treatments.

OUR MISION

We has born out of a profound desire and responsibility to provide proven therapeutic alternatives for patients suffering from complex diseases. Currently, we offer an alternative treatment for autoimmune diseases such as: Inflammatory Bowel Disease, Rheumatoid Arthritis, Systemic Lupus Erythematosus, Ocular Behçet's Disease or Pustular Psoriasis, which is both effective and avoid the extremely undesirable side effects of existing drug therapies.

Granulocyte-Monocyte Apheresis (GMA) with Adacolumn® has continued to demonstrate both efficacy and safety in the treatment of autoimmune diseases.

As no two patients are exactly the same, Adacolumn® provides a unique non-pharmacological and non-surgical approach to improve patient's outcomes which takes into account the diversity of their needs.

OUR VALUES

The following values are the guide of our organization:

- our patients are our inspiration and our guide.
- a patient-friendly revolution in the treatment of autoimmune inflammatory diseases.
- we are passionate about Apheresis.
- our commitment is taking care of patient health.
- trust and commitment.
- entrepreneurial, open, facilitating and creative attitude.
- technological innovation to offer accessible and sustainable superior quality products.

QUALITY POLICY

OUR POLICY

<p>WE KNOW WHAT OUR CUSTOMER SAYS!</p>	<p><u>CUSTOMER FOCUS</u> WE WORK TOGETHER: much of the success of our projects depends on our close collaboration with the customer. WE WANT TO SATISFY YOUR EXPECTATIONS: we use our experience in the sector to anticipate your problem in order to meet and exceed your expectations.</p>
<p>OUR PRODUCTS ARE SAFE AND EFFECTIVE</p>	<p><u>RISK MANAGEMENT</u> We know our products and their contributions to people's health. We are cautious in its indication trying to identify, evaluate, reduce and keep under control any possible risk that may be associated.</p>
<p>QUALITY: COMMITMENT OF ALL</p>	<p><u>LEADERSHIP</u> We have the support and commitment of the Management. The Direction guides and involves everyone, making them the main DRIVER in achieving the quality objectives.</p>
<p>WE WORK AS A TEAM</p>	<p><u>STAFF PARTICIPATION</u> We want to have a work environment in which dialogue and cooperation are the tools for progress. We are a human team in which we all collaborate for mutual benefit. The recipient of an internal work process will be treated as a customer just like the recipient of a process outside the company.</p>
<p>WE DEPEND ON EACH OTHER</p>	<p><u>PROCESS BASED APPROACH</u> We have a work system in which we have identified the processes that create value. The activities of one team member serve as the basis for the work of another.</p>

QUALITY POLICY

QUALITY + MANAGEMENT = SUCCESS

SYSTEM FOR MANAGEMENT APPROACH

The success of our company is the result of the trust placed in it by our customers. The management of all our interrelated processes as a system allows us to optimize them towards achieving our objectives.

WE IMPROVE WHEN NECESSARY

CONTINUOUS EFFECTIVENESS OF OUR QUALITY SYSTEM

We operate in a sector in continuous technical and regulatory evolution, always adapting to changing circumstances. We accept this challenge, but we try to be self-critical, to identify our weak points and take advantage of how many opportunities for improvement arise, always with caution and when necessary. Achieving compliance with legal and regulatory requirements is a fundamental part of obtaining the continuous effectiveness of our system.

OUR DECISIONS ARE BASED ON DATA

APPROACH BASED IN FACTS FOR DECISION

We use the feedback of information from our processes to guide us in the decisions we must make, always taking into account the objectives set and the mission of the company.

WE ARE NOT ALONE!

MUTUALLY BENEFICIAL RELATIONS

We maximize our efficiency and create value by having a wide network of external contacts and collaborations, always observing the utmost professionalism.

Approved by: Christian Izcara / Managing Director

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